Standard Operating Procedure (SOP) Document

A standard operating procedure, or SOP, is a set of step-by-step instructions. It helps ICP Billing Operation teams to carry out routine Billing and Invoicing operations.

Below are the standard operation procedure documents for Billing and Invoicing.

* ICP\_BRM\_Billing\_BillRun
* ICP\_BRM\_Billing\_Invoice\_Extraction(BIVE)
* ICP\_BRM\_Billing\_Invoicing
* ICP\_BRM\_Billing\_LA\_Invoice\_Extraction(Spooler)
* ICP\_BRM\_Billing\_PDF\_Bill\_Generation
* ICP\_CMC\_Checker\_and\_Fixer
* ICP\_Post\_Billing\_Extraction